

The public transit and paratransit service of the MRC has been adapted to the COVID-19 crisis as follows:



- > The service is offered only for **essential transit**: Work, medical appointments that are absolutely necessary, pharmacy, groceries.
- > The service is **offered without charge** until further notice.
- > The person requesting the service will have to answer a **brief questionnaire** in order to evaluate **their risk of contamination**.
- > If the person has **symptoms of COVID-19** (cough, fever, difficulty breathing), a **designated taxi** may take them **from their home to a location authorised by the Regional Public Health Direction**.

CONDITIONS WHEREBY THE SERVICE WILL BE OFFERED

- > Designated vehicles will have a **physical barrier between the driver and passenger**. A Plexiglas divider will separate the driver from the passenger.
- > **Social distancing** rules will be respected aboard vehicles.
- > The passenger must provide a surgical mask or **cover their mouth and nose** with a scarf or other physical barrier.

EXCEPTIONS

If the passenger is not autonomous, even with an adequately protected caregiver, this person cannot board the designated taxi. According to the severity of the person's health condition, they may choose to contact an ambulance. Please refer to the Decision Fact Sheet on page 23 of the Self-Care Guide – COVID-19. **CONSULT >**

If the passenger requires assistance for their mobility, this assistance must not require the intervention of the driver. The driver must not have physical contact with the passenger, for example to attach a wheelchair in the transport vehicle. If the passenger requires the intervention of the driver during their transport, they mustn't use the designated taxi and should contact their caseworker from Homecare Services who will assess their health condition and perhaps be prioritised for screening in their home or care facility.

Tel.: [450 263-7010](tel:4502637010) / [1 866 890-5242](tel:18668905242) (toll free) – Please leave a message

Email: transport@mrcbm.qc.ca

