



# REGULATION

Taxibus' users are entitled to respect the rules of the MRC Brome-Missisquoi's public transit policy. The following is a summary of this policy:



**MRC BROME-  
MISSISQUOI.CA**  
TRANSPORT ADAPTÉ ET COLLECTIF

## **FARE**

Transit will be automatically refused if the passenger does not pay his fare.

## **CHANGING A ROUTE**

Under no circumstances may the user change a driver's route.

## **PUNCTUALITY**

The user must be ready 10 minutes prior to the time and at the address that were given at the reservation.

## **LUGGAGE/PARCELS**

Luggage and parcels are allowed on board only if the handling of such does not require the involvement of the driver, and if they fit in the taxi's trunk.

## **LOST ITEMS**

If a passenger forgets an item in a taxi, he must contact the taxi's company at 450-263-2020.

## **PETS**

Must travel in a pet carrier provided by the user. The carrier has to remain on the passenger's knees. Presence of pets has to be mentioned at the reservation.

## **TOBACCO AND FOOD**

It is strictly prohibited to smoke, drink or eat in any transit service vehicle.

## **PROPER CONDUCT**

The user's conduct aboard the vehicle must be respectful and civil toward the driver and the other passengers.

## **NON-COMPLIANCE WITH THE RULES**

Non-compliance with any of the rules issued by the transit service may lead to immediate suspension or the charging of additional fees.